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Easy issue tracking and high visibility

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What is our primary use case?

“Our primary use case for Veracode is SAST and SCA in our SDLC pipelines. We also use it for DAST on a periodic basis and time-based scans on our staging system. We use the training modules for certifying all our developers annually.

In addition, we use Veracode to scan within our build's pipeline. We do use Greenlight, which is their IDE solution for prevention of issues of vulnerabilities.

We are FedRAMP certified as a company, so we use this as part of our certification process for Veracode ISO 27001 and various other certifications we have.”

How has it helped my organization?

“There is a tight integration of Veracode with JIRA. We use JIRA for nearly all of our issue tracking.

This integration provides a way to link all of the vulnerabilities discovered to our backlogs and active scrum queues, so that there's high visibility within teams for any of the issues that are related to their teams.”

What is most valuable?

“I think the most valuable to us is the policy management, which enables us to create different kinds of policies for different kinds of applications. Veracode policy management also allows us to plan for, track against, and report on our compliance with those different policies.”

What needs improvement?

“I think the biggest room for improvement is around known or accepted vulnerabilities that, when we re-scan, we want those things to be recognized as already accepted, as an exception. Sometimes they show up as something new and we have to go back and re-accept that as an accepted exception in order to bring our numbers back into compliance. I think if they could improve the operations around accepted vulnerabilities, we would see improvements in our productivity.

I would also like to see more executive reporting. Having a good snapshot of how well we're tracking, where each of the teams that own the applications, how they're doing, and where their gaps are would be good. Currently, the reporting is geared towards tracking current vulnerabilities. Even though they have trending, the trending doesn't necessarily evaluate the teams and how well they're doing. I would also like to be more oriented towards teams.

Overall, I would give Veracode a nine out of 10.”

For how long have I used the solution?

“The company's been using Veracode for five years. I've been using it for four years.”

What do I think about the stability of the solution?

“Veracode is stable in my opinion. We've had very little interruption that was unplanned.”

What do I think about the scalability of the solution?

“We have not run into an issue with scalability yet. Veracode was built based on application counts and not users, which is what a lot of the competitors do.

We have some 300 people using Veracode. Some are executives while others are engineers actively working in Veracode. ”

How are customer service and support?

“Veracode's technical support is great. They assigned us a TAM and once a week, we have a brief engagement with the TAM to verify that everything's going well. If we have any outstanding issues, they get serviced and addressed.”

Which solution did I use previously and why did I switch?

“We have used Veracode the entire time I have been with this organization. However, I know that they used Coverity and WhiteSource prior to switching to Veracode. The main reason my organization chose Veracode is its comprehensive dashboard. ”

How was the initial setup?

“Our deployment took a while so I would say the initial setup was moderately complicated. We gradually moved into the pattern we are in today and displaced some other vendors along the way. So it was a slow ramp for us because of our business needs.

We were up and running and operational within a couple of months. And then, over time, we broadened our footprint with Veracode.”

What about the implementation team?

“We deployed Veracode in-house. ”

What was our ROI?

“Our biggest return on investment is maintaining certifications that enable us to attract customers of larger scale and government-sensitive customers.

Going back to the cost structure, I think that the way Veracode is priced and their comparison to third parties, I still put them at four out of five.”

What's my experience with pricing, setup cost, and licensing?

“Veracode recently introduced some pricing based on microservices. This model gives us a lot of flexibility in being able to add and remove microservices and scale them that way.

The pricing is solid. I think with the current consolidated pricing that we have is pretty consistent every year.”

What other advice do I have?

“All of the Veracode applications operate as one platform. Most of the competitors out there separate their products from their reporting and configuration, so you don't get a single pane of glass. With Veracode, you get a single pane of glass and reporting that you can combine with the different scan types to look at compliance.

The advice I would give regarding this solution is this: Look at the policies, the dashboards, and integration with ALM applications like Veracode and JIRA. They have a tighter integration there that I see with most of the competitors.

I'm sure that the scan quality is consistent. Perhaps there's some applications that are a little better than others at detection. But we find that Veracode is very comparative to other things you solutions the quality of catching vulnerabilities.”

Which deployment model are you using for this solution?

Public Cloud

If public cloud, private cloud, or hybrid cloud, which cloud provider do you use?

Amazon Web Services (AWS)



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