Case Study
Veracode

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What is our primary use case?

Veracode is being used to check our application source code, whether it is working well or not, and to track changes in the code from different developers and engineering teams.

How has it helped my organization?

It flags the vulnerabilities in your source code before going to production, as well as when code does not meet compliance. It provides a report on which areas in the software have issues so that we can make measurable corrections.

Our DevSecOps people are now very happy because before, we had no solution with these kinds of functionalities. It minimizes our work in

doing static analysis manually because Veracode is now doing the job. Our team has been minimized in terms of headcount and the overall time it takes because it has automated all the static analysis. Earlier, we had hired two or three members just to do analysis of the source code. Veracode has saved us on those costs. We have seen a positive return on investment with organizational savings of 15 to 20 percent. Overall, it has been a good experience, maximizing the efficiency of our developers.

And now, our developers are not concerned about security flaws when code is deployed in production. We have a different development environment in which we are running our code from testing to production and Veracode provides our team the functionality to do that analysis in one go.

And when it comes to our security posture,

Veracode has identified security loopholes, giving us detailed reports on vulnerabilities. It gives our developers confidence and provides summary reports of the vulnerabilities and security flaws to our clients as well as to us.

What is most valuable?

Among the most valuable features are that

its overall user interface is good the static scanning process is wonderful it analyzes vulnerabilities in your source code, which is very helpful it explains very clearly about the vulnerabilities that we have in our code, in terms of security and compliance. It has the ability to statically scan your source code before it goes to production. It can be scanned within your testing or development environment, and that is very useful. And good explanations of all the vulnerabilities in your source code help take care of those issues in future code implementation as well.

Veracode also has built-in functionality called the Software Bill of Materials. It is very useful if you are arranging the details regarding all your bills of materials within your code and your licensing. Using SBOM it is very easy to create reports. You just click on it and you can easily extract a report.

Veracode provides regular updates to the platform, updates that support rapid changes in technology and our development practices. It provides SAST analysis in the pipeline very quickly so that we can easily identify issues. It

can also integrate with different pipelines, DevOps tools, and platforms. It is a highly efficient tool in terms of security vulnerabilities and reporting on them.

It provides an easy way to track flaws, tying them together with an explanation. There is an easy-to-use plugin for Visual Studio for the validation of code without having to do a complete, separate scan. It has the functionality to scan IDE methods.

For compliance reporting, you can configure your organization's data privacy policies and your country's policies. If those policies are breached, it provides you notification that something is not meeting the policies that you have set, so you can easily identify those cases and take corrective measures.

What needs improvement?

There should be more control for administrative users so that we can add and delete any functionality or module within the platform. We should not have to reach out to Veracode's customer support every time. We should be able to customize our modules.

Also, the analytics reporting should be improved. It should provide bar graphs and full visualizations so that people who are not as technical can understand things.

For how long have I used the solution?

We have used Veracode for more than three years.

What do I think about the stability of the solution?

It is stable. Many Fortune 500 organizations are currently using it. There is no issue with stability.

What do I think about the scalability of the solution?

It is scalable.

It is used by our North American region, EAMA, and Asia-Pacific, with 40 to 50 users.

How are customer service and support?

Their overall support and services are good.

How would you rate customer service and support?

Positive

Which solution did I use previously and why did I switch?

We have used Armor, as well as a tool from Palo Alto. We switched to Veracode because of the product's stability, the community it has, the vendor services and support, and because it has the functionality that we required.

How was the initial setup?

The initial deployment was quite easy. All SaaS solutions are quite easy to implement, understand, and deploy. That is the core advantage of SaaS and cloud-based solutions.

Veracode doesn't require any maintenance. It is fully updated by Veracode.

What about the implementation team?

We worked with Veracode, without any third-party vendor involved. Their solution and architectural team, and their product demos team, gave us good product demos, and we had a chance to evaluate Veracode before fully implementing it in our organization.

On our side, it involved seven to eight people, because we have multiple applications and multiple source codes.

What was our ROI?

We have seen return on our investment in Veracode because security is a major issue and, before deploying source code into production, we need to make sure it is clean with no security flaws so that no issues are raised by customers.

What's my experience with pricing, setup cost, and licensing?

There are no setup or implementation charges. They offer a free trial and free consulting services. That was the first impression it made and something we liked about the Veracode.

The price depends on your requirements, your source code sizes, and how complicated your source code is. Prospective buyers should understand their requirements when it comes to source code and data size first, and how often they require security analysis of their source code.

What other advice do I have?

Overall, Veracode's false positive rate is good. In some cases, we have found some issues with reporting those kinds of flaws. It might be that the false positives were due to the wrong policy configuration in Veracode, but that was resolved with the help of their customer support.

I would recommend it because security should be a priority for any organization. Go for a trial

and, if it fits all your needs, go ahead with it.

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